

Glass Hue Ltd Privacy Policy

This privacy policy will explain how our organization uses the personal data we collect from you when you use our website.

Topics:

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What data do we collect?

Glass Hue Ltd collects the following data:

- Personal identification information (Name, email address, phone number, etc.)

How do we collect your data?

You directly provide Glass Hue Ltd with most of the data we collect. We collect data and process data when you:

- Register online or place an order for any of our products or services.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

Glass Hue Ltd may also receive your data indirectly from the following sources:

- Your emails, direct messages and SMS.

How will we use your data?

Glass Hue Ltd collects your data so that we can:

- Process your order, manage your account.
- Email you about future projects, content and services we think you might like.
- If you agree, Glass Hue Ltd will share your data with our partner companies so that they may offer you their products and services.

How do we store your data?

Glass Hue Ltd securely stores your data at a secure online location, and we protect this data from access by anyone other than agreed Glass Hue employees or trusted vendors.

Glass Hue Ltd will keep your contact information for a period not more than 24 months after last contact. Once this time period has expired, we will delete your data.

Marketing

Glass Hue Ltd would like to send you information about products and services of ours that we think you might like, as well as those of our partner companies.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Glass Hue Ltd from contacting you for marketing purposes or giving your data to other members of the Glass Hue Ltd Group.

If you no longer wish to be contacted for marketing purposes, please contact us at the address below or by using the contact form on the website.

What are your data protection rights?

Glass Hue Ltd would like to make sure you are fully aware of your data protection rights. Every user is entitled to the following:

The right to access - You have the right to request Glass Hue Ltd for copies of your personal data. We may charge you a small fee for this service.

The right to rectification - You have the right to request that Glass Hue Ltd correct any information you believe is inaccurate. You also have the right to request Glass Hue Ltd to complete information you believe is incomplete.

The right to erasure - You have the right to request that Glass Hue Ltd erase your personal data, under certain conditions.

The right to restrict processing - You have the right to request that Glass Hue Ltd restrict the processing of your personal data, under certain conditions.

The right to object to processing - You have the right to object to Our Company's processing of your personal data, under certain conditions.

The right to data portability - You have the right to request that Glass Hue Ltd transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us.

What are cookies?

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, we may collect information from you automatically through cookies or similar technology.

For further information, visit allaboutcookies.org.

How do we use cookies?

Glass Hue Ltd uses cookies in a range of ways to improve your experience on our website, including:

- Keeping you signed in
- Understanding how you use our website

What types of cookies do we use?

There are a number of different types of cookies our website may use:

- **Functionality** - Glass Hue Ltd uses these cookies so that we recognize you on our website and remember your previously selected preferences. These could include what language you prefer and location you are in. A mix of first-party and third-party cookies are used.
- **Advertising** - Glass Hue Ltd uses these cookies to collect information about your visit to our website, the content you viewed, the links you followed and information about your browser, device, and your IP address. Glass Hue Ltd sometimes shares some limited aspects of this data with third parties for advertising purposes. We may also share online data collected through cookies with our advertising partners.

How to manage cookies

You can set your browser not to accept cookies, and the above website tells you how to remove cookies from your browser. However, in a few cases, some of our website features may not function as a result.

Privacy policies of other websites

The Glass Hue Ltd website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

Changes to our privacy policy

Glass Hue Ltd keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on May 24, 2021.

How to contact us

If you have any questions about Our Company's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: studio@glasshue.com

Or write to us at: **Exeter Business Park, 1 Emperor Way, Exeter, EX1 3QS
United Kingdom.**

How to contact the appropriate authority

Should you wish to report a complaint or if you feel that Glass Hue Ltd has not addressed your concern in a satisfactory manner, you may contact the Information Commissioner's Office.

<https://ico.org.uk/make-a-complaint/>